



August 15, 2019

DHM 150-24, 8/19

EBT Card Issuance Letter

Date

Dear **Authorized Representative**,

All of your family's WIC benefits are on the same card. Your Florida WIC EBT card was given to you today along with information about how to use your WIC EBT card to purchase your WIC foods. You, as the Authorized Representative, must choose your Personal Identification Number (PIN), which is a secret four-digit number, before you are able to use your WIC EBT card to purchase your WIC foods at the grocery store.

There are three ways an authorized representative can assign the PIN number. You can:

- Enter the 4-digit code in a PIN pad in the WIC clinic
- Call the customer service number at 1 (866) 629-1095 or
- Go to the WIC EBT website at www.FloridaWIC.org.

Please read the information before using your WIC EBT card. Bring your WIC EBT card with you each time you come to the clinic.

If you have any questions about using your WIC EBT card, *please call the Miami-Dade WIC Appointment Line at 786.336.1300 or call your WIC center directly (Refer to WIC Program Locations COVID-19 found at www.miamidadewic.org)*

Clinic Name: _____

Family ID #: _____

Tout avantaj WIC fanmi ou yo sou men kat la. Ou te resevwa Kat WIC EBT Florid ou an jodia ansanm ak enfòmasyon ki konsène fason pou itilize kat WIC EBT ou an pou achte manje WIC ou yo. Oumenm, antanke Repezantan Otorize a, ou dwe chwazi Nimewo Idantifikasyon Pèsonèl ou an (Personal Identification Number, PIN), ki se yon nimewo sekre ki gen kat (4) chif, anvan ou anmezi pou itilize kat WIC EBT ou an pou achte manje WIC ou yo nan episri a.

Gen twa (3) fason yon repezantan otorize ka atribye nimewo PIN nan. Ou ka:

- Rantre kòd 4 chif la nan yon machin kat nan klinik WIC a
- Rele sèvis kliyantèl la nan 1 (866) 629-1095 oswa
- Ale nan sitwèb WIC EBT a nan www.FloridaWIC.org.

Tanpri li enfòmasyon yo anvan ou itilize kat WIC EBT ou an. Pote kat WIC EBT ou an avèk ou chak fwa ou vin nan klinik la.

Si ou gen nenpòt kesyon konsènan kat WIC EBT ou an, *tanpri rele liy Miami-Dade WIC nan 786-336-1300 oswa rele sant WIC ou direktman (al gade nan "WIC Program Locations COVID-19" yo te jwenn nan www.miamidadewic.org)*

Non Klinik la: _____

ID Fanmi an: _____

Signature of **Authorized Representative** receiving EBT Card

Date

Florida Department of Health, WIC Program

This institution is an equal opportunity provider.
Enstitisyon sa a ofri tout moun menm opòtinite a.

