



Prevention, Health Equity, and Preparedness

Return on Investment and Sustainability

Organizational Excellence and Development

Decrease STD and HIV Incidence in Miami-Dade County:

- Decrease the incidence of STDs and HIV

Prepare for Emerging Health Threats:

- Reduce TB cases
- Increase preparedness for emerging health threats

Increase Vaccination Rates:

- Increase vaccines among children and adults

Understand and Implement Health Equity Practices Internally and Within the Community:

- Income • Social Support • Education • Social/Physical • Health Environments • Coping Skills • Childhood Development

Decrease Infant Mortality and Related Disparities:

- Reduce HIV/STD Infections among pregnant women
- Increase health education to reduce health disparities
- Increase breastfeeding rates across Miami-Dade County

Increase Healthy Life Expectancy:

- Implement Healthy Aging strategies
- Increase implementation of healthy lifestyle programs
- Decrease nicotine use

Prevent and Reduce intentional and unintentional injuries:

- Healthy Homes, Injury Prevention Coalition, DOH Safety

Identify Different avenues for Increasing Return on Investment (ROI) or Reducing Costs at DOH-Miami-Dade:

- Identify additional funding for the department
- Increase total revenues generated by the department
- Establish a School Health Consultation Program
- Identify opportunities to reduce costs

Increase Program Sustainability:

- Implement a systematic process for succession planning
- Increase Environmental Health program capacity
- Improve the Annual Comprehensive EH Score
- Increase self-sustainable programs

Ensure maximization of productivity at the clinic/program level

- Increase employee productivity
- Reduce clinic cycle time

Promote a culture of Customer Service Excellence:

- Improve internal and external customer satisfaction
- Recruit and Retain knowledgeable and well-credentialed workforce
- Increase employee recognition opportunities
- Reduce the average number of days it takes to fill a position and voluntary staff turnover

Training and Develop the Workforce:

- Increase professional and leadership development opportunities for all levels of staff

Implement and Increase Knowledge about the DOH-Miami-Dade Performance Management and Quality Improvement framework:

- Increase knowledge about PM/QI practices
- Share DOH-Miami-Dade's work through abstracts and posters
- Submit applications for local, state and national recognition
- Align individual expectations with department goals