Prevention, Health Equity, and Preparedness

- Decrease STD and HIV Incidence in Miami-Dade County:
  - Decrease the incidence of STDs and HIV

- Prepare for Emerging Health Threats:
  - Reduce TB cases
  - Increase preparedness for emerging health threats

- Increase Vaccination Rates:
  - Increase vaccines among children and adults

- Understand and Implement Health Equity Practices Internally and Within the Community:
  - Income • Social Support • Education • Social/Physical Health Environments • Coping Skills • Childhood Development

- Decrease Infant Mortality and Related Disparities:
  - Reduce HIV/STD Infections among pregnant women
  - Increase health education to reduce health disparities
  - Increase breastfeeding rates across Miami-Dade County

- Increase Healthy Life Expectancy:
  - Implement Healthy Aging strategies
  - Increase implementation of healthy lifestyle programs
  - Decrease nicotine use

- Prevent and Reduce intentional and unintentional injuries:
  - Healthy Homes, Injury Prevention Coalition, DOH Safety

Return on Investment and Sustainability

- Identify Different avenues for Increasing Return on Investment (ROI) or Reducing Costs at DOH-Miami-Dade:
  - Identify additional funding for the department
  - Increase total revenues generated by the department
  - Establish a School Health Consultation Program
  - Identify opportunities to reduce costs

- Increase Program Sustainability:
  - Implement a systematic process for succession planning
  - Increase Environmental Health program capacity
  - Improve the Annual Comprehensive EH Score
  - Increase self-sustainable programs

- Ensure maximization of productivity at the clinic/program level
  - Increase employee productivity
  - Reduce clinic cycle time

Organizational Excellence and Development

- Promote a culture of Customer Service Excellence:
  - Improve internal and external customer satisfaction
  - Recruit and Retain knowledgeable and well-credentialed workforce
  - Increase employee recognition opportunities
  - Reduce the average number of days it takes to fill a position and voluntary staff turnover

- Training and Develop the Workforce:
  - Increase professional and leadership development opportunities for all levels of staff

- Implement and Increase Knowledge about the DOH-Miami-Dade Performance Management and Quality Improvement framework:
  - Increase knowledge about PM/QI practices
  - Share DOH-Miami-Dade's work through abstracts and posters
  - Submit applications for local, state and national recognition
  - Align individual expectations with department goals